

Nextiva Connected Communications

Nextiva combines effortless communication and customer management in one place.



What we do

An average business is currently using between 15 and 25 applications to communicate, manage, and collaborate with their customers and teams.

This has made it difficult to understand customers and harder to track their journeys — not easier.

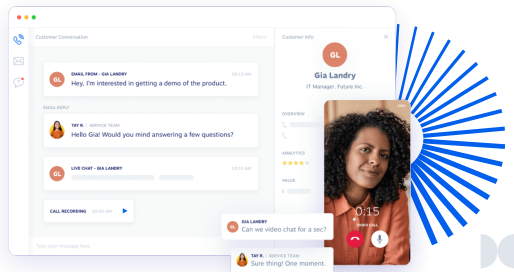
Nextiva brings customers and teams closer together by connecting communications with customer management, intelligence, automation, and team collaboration — all in a single, powerful solution.

Why we do it

We view communication as a gateway to better understand customers.

Instead of just integrating communication channels, we help businesses develop deeper relationships by connecting all communications together into one stream, turning content from those conversations into insights, and delivering those insights directly to the business in real time.

How we do it

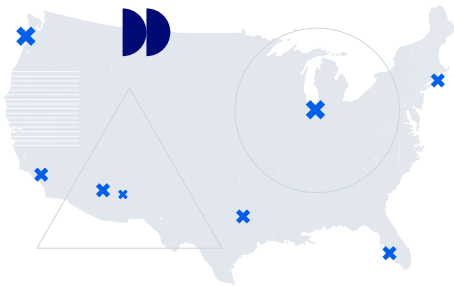


All communications combined in a single stream

Get real-time, relevant, and actionable insights for your customers across all channels, so you can better follow the customer journey and drive positive business outcomes.

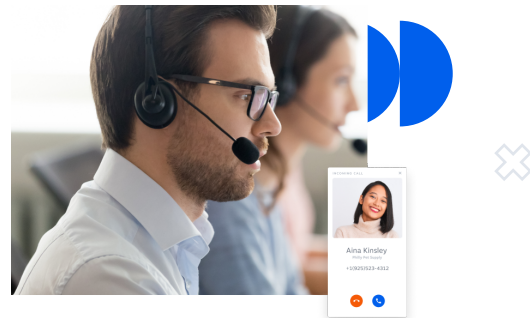
Easy to set up, manage, and use

Get set up in minutes, make changes in seconds, and communicate with team members and customers from any device at any location.



The most reliable network

Our eight points of presence in carrier-grade data centers have multiple layers of redundancy and are monitored and secured 24x7.



Truly Amazing Service®

Our highly dedicated team of employees are rated the best in the industry by numerous services, and offer concierge implementation and user training for more complex setups.



Gartner Peer Insights Customers' Choice for Midsize Enterprise



2021 Best Business Phone Service - U.S. News & World Report

Learn more at channel.nextiva.com